

Appendix 2 – Food Safety Service Plan: Reactive Activity

Reactive Tasks	Level of activity		Risk Monitoring
	Predicted Activity 2018-19	Recorded activity 1 April 2018 – 31 January 2019	RAG Status
Complaints and service requests about food and about/from food businesses ¹	550	517	G
Food, water and environmental samples taken ²	25	22	G
Infectious disease control - notifications of food-borne/food poisoning illnesses	80	49	G
FSA food alerts for action ³	2	1	G

Notes

¹A higher number of service requests about food related issues and food businesses were received over the summer period, this appears to have coincided with the exceptionally warm weather. Complaints received relate to issues such as foreign body contamination, mould and food poisoning type symptoms which have not been formally confirmed by a GP.

²A number of samples were taken from premises in the district following complaints about practices. Results from two businesses tested positive for E.coli resulting in follow up action to remove and repair faulty equipment and ensure high standards of cleanliness were maintained by staff. Both food business operators were keen to cooperate and work with Officers to rectify the issues.

³Officers followed up on concerns raised by the FSA around the sale of sprouting seeds for human consumption that did not originate from a registered food business.